

Boulder County Area Agency on Aging 2018

Subgroup Comparisons

CASOA™

**Community Assessment Survey
for Older Adults™**



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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Survey Background

About the Community Assessment Survey for Older Adults™

The Boulder County Area Agency on Aging contracted with National Research Center, Inc. (NRC) to conduct an assessment of the strengths and needs of its older residents. The Community Assessment Survey for Older Adults (CASOA™) is a statistically valid survey of older adults used by staff, elected officials and other stakeholders to plan for older adult services, programs and facilities. The ultimate goal of the assessment is to create an empowered community that supports a vibrant older adult population in the community.

The survey and its administration are standardized to assure high quality survey methods and comparable results across CASOA™ communities. Participating older adult households were selected at random and the household member who responded was selected without bias. Multiple mailings gave each household more than one prompt to participate with a self-addressed and postage paid envelope. Results were statistically weighted to reflect the proper demographic composition of older adults in the entire community.

Communities conducting CASOA™ can choose from a number of optional services to customize the reporting of survey results. Boulder County's Report Subgroup Comparisons is part of a larger project for the agency and additional reports are available under separate cover.

One of the add-on options that Boulder County chose was to have crosstabulations of survey questions by age, household composition, ethnicity, income, gender and city. This report contains the results of these analyses.

“Don't Know” Responses

On many of the questions in the survey respondents may answer “don't know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix B of the full report. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables display the responses from respondents who had an opinion about a specific item.

Understanding the Tables

In this report, comparisons between demographic and geographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Statistical testing was not performed on multiple response questions.

For each pair of subgroups that has a statistically significant difference, an upper case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

It should be noted that when a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.¹

The margin of error for the Boulder County survey report is no greater than plus or minus 4% around any given percent and two points around any given average rating reported for all respondents (686 completed surveys).

Where estimates are given for subgroups, they are less precise. Generally the 95% confidence interval is plus or minus 10 percentage points for samples of 100, and for smaller sample sizes (i.e., 50), the margin of error rises to plus or minus 14%. The significance testing for the following comparisons is more precise than the general rule of thumb.

¹ A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on CASOA, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

Comparisons by Age

Table 1: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
How do you rate your community as a place to live?	90%	92%	87%	90%
How do you rate your community as a place to retire?	60%	62%	75%	65%
			A B	

Table 2: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Opportunities to volunteer	81%	90%	87%	86%
		A		
Employment opportunities	33%	29%	44%	34%
			B	
Opportunities to enroll in skill-building or personal enrichment classes	68%	70%	68%	69%
Recreation opportunities (including games, arts and library services, etc.)	88%	84%	77%	83%
			C	
Fitness opportunities (including exercise classes and paths or trails, etc.)	84%	91%	86%	88%
		A		
Opportunities to attend social events or activities	72%	76%	72%	74%
Opportunities to attend religious or spiritual activities	81%	85%	82%	83%
Opportunities to attend or participate in meetings about local government or community matters	71%	71%	64%	70%
Availability of affordable quality housing	8%	7%	14%	9%
			B	
Variety of housing options	22%	17%	27%	22%
			B	
Availability of long-term care options	33%	26%	47%	34%
			A B	
Availability of daytime care options for older adults	24%	26%	42%	31%
			A B	
Availability of information about resources for older adults	58%	59%	58%	59%
Availability of financial and legal planning services	47%	42%	60%	49%
			A B	
Availability of affordable quality physical health care	44%	50%	59%	51%
			A	
Availability of affordable quality mental health care	36%	39%	46%	40%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	61%	60%	72%	63%
			A B	
Availability of affordable quality food	68%	60%	66%	64%
Sense of community	56%	60%	66%	60%
Openness and acceptance of the community towards older residents of diverse backgrounds	54%	54%	64%	57%
Ease of travel by public transportation (bus, rail, subway) in your community	39%	40%	42%	40%
Ease of walking in your community	73%	69%	72%	71%
Ease of getting to the places you usually have to visit	75%	72%	79%	75%

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Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Overall feeling of safety in your community	82%	86%	81%	83%
Valuing older residents in your community	53%	53%	63%	55% B
Neighborliness of your community	66%	58%	57%	61%
Cost of living in your community	16%	13%	25%	17% A B
Availability of services at the senior center	75%	74%	75%	75%
Quality of senior nutrition programs	60%	57%	56%	57%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	29%	30%	46%	36% A B
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	21%	31%	41%	33% A

Table 3: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	59%	58%	73%	63% A B

Table 4: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Services and activities available to older adults	50%	60%	76%	61% A A B
Long term care options (i.e. nursing homes, home care)	32%	43%	55%	42% A A B
Information on planning for the future	51%	54%	54%	53%

Table 5: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
How do you rate your overall physical health?	87% C	86% C	75%	83%
How do you rate your overall mental health/emotional wellbeing?	92%	91%	88%	90%
How do you rate your overall quality of life?	90% C	91% C	83%	88%

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Table 6: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Having housing to suit your needs	22% B	15%	19%	19%
Your physical health	48%	59% A	55%	54%
Performing regular activities, including walking, eating and preparing meals	16%	12%	36% A B	20%
Having enough food to eat	9%	5%	13% B	8%
Doing heavy or intense housework	34%	44% A	60% A B	45%
Having safe and affordable transportation available	13%	16%	26% A B	18%
No longer being able to drive	3%	5%	16% A B	7%
Feeling depressed	36%	31%	38%	34%
Experiencing confusion or forgetfulness	27%	35%	36% A	32%
Maintaining your home	30%	35%	44% A	36%
Maintaining your yard	24%	40% A	51% A B	38%
Finding productive or meaningful activities to do	20%	27%	30% A	26%
Having friends or family you can rely on	32%	28%	24%	29%
Falling or injuring yourself in your home	9%	19% A	27% A B	18%
Finding affordable health insurance	57% B C	32%	33%	40%
Getting the health care you need	36% B	23%	29%	29%
Affording the medications you need	25%	25%	28%	26%
Figuring out which medications to take and when	6%	8%	11%	8%
Getting the oral health care you need	21%	23%	27%	24%
Having tooth or mouth problems	32%	33%	40%	35%
Getting the vision care you need	17%	17%	20%	18%
Having enough money to meet daily expenses	31%	25%	32%	29%
Having enough money to pay your property taxes	20%	22%	28%	23%
Staying physically fit	44%	43%	50%	45%
Maintaining a healthy diet	35%	32%	38%	35%
Having interesting recreational or cultural activities to attend	28%	33%	39% A	34%
Having interesting social events or activities to attend	31%	40% A	44% A	39%
Feeling bored	33%	34%	32%	33%
Feeling like your voice is heard in the community	58%	55%	55%	56%
Finding meaningful volunteer work	19%	22%	27%	22%
Feeling physically burdened by providing care for another person	20%	14%	16%	17%
Feeling emotionally burdened by providing care for another person	28% B	18%	20%	22%
Feeling financially burdened by providing care for another person	16%	15%	14%	15%
Feeling overwhelmed and/or exhausted when caring for another person	28% B	19%	24%	23%

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Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Dealing with legal issues	26%	30%	31%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	51% C	46% C	30%	43%
Finding work in retirement	26%	22%	29%	25%
Building skills for paid or unpaid work	25%	22%	23%	23%
Not knowing what services are available to older adults in your community	49%	56% C	42%	50%
Feeling lonely or isolated	27%	35%	33%	31%
Dealing with the loss of a close family member or friend	30%	29%	34%	31%
Being a victim of crime	13%	9%	12%	11%
Being a victim of fraud or a scam	9%	12%	20% A B	13%
Being physically or emotionally abused	3%	6%	7%	5%
Dealing with financial planning issues	37%	36%	29%	34%
Being treated unfairly or discriminated against because of your age	23%	28%	27%	26%

Table 7: Question 7

Percent of respondents who spent at least 1 day...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
As a patient in a hospital	15%	23% A	33% A B	22%
In a nursing home or in-patient rehabilitation facility	0%	1%	10% A B	3%

Table 8: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	18%	30% A	30% A	26%

Table 9: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	66%	76% A	74%	72%

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Table 10: Question 10

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	67%	80% A	87% A	76%

Table 11: Question 11

Percent of respondents who participated in or did the following at least once:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Used a senior center in your community	19%	30% A	44% A B	30%
Used a recreation center in your community	40%	46%	40%	42%
Used a public library in your community	53%	63% A	59%	58%
Used bus, rail, subway or other public transportation instead of driving	39% C	36%	27%	34%
Visited a neighborhood park	85% C	82% C	72%	80%
Attended a local public meeting	38%	42%	41%	40%
Watched (online or on television) a local public meeting	15%	17%	27% A B	19%

Table 12: Question 12

Percent of respondents who provided at least 1 hour of care to...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
One or more individuals age 60 or older	23%	25%	29%	25%
One or more individuals age 18 to 59	25% B C	18% C	9%	18%
One or more individuals under age 18	22% C	25% C	11%	20%

Table 13: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Participating in a club (including book, dance, game and other social)	31%	38%	49% A B	38%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	8%	5%	14% A B	8%
Communicating/ visiting with friends and/or family	96%	97% C	91%	95%
Participating in religious or spiritual activities with others	28%	40% A	55% A B	40%
Participating in a recreation program or group activity	46%	55% A	59% A	53%
Providing help to friends or relatives	82%	80%	81%	81%
Volunteering your time to some group/activity in your community	39%	47%	52% A	45%

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Table 14: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Eat at least 5 portions of fruits and vegetables a day	41%	55% A C	45%	48%
Participate in moderate or vigorous physical activity	60%	69% C	54%	62%
Receive assistance from someone almost every day	13%	23% A	34% A B	22%
Vote in local elections	91%	93%	92%	92%

Table 15: Question 15

Percent of respondents who do each of the following at least monthly	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Use email, texting or video to communicate	96% B C	90% C	81%	90%
Use social media (Facebook, Twitter, LinkedIn)	56% C	52% C	34%	49%
Get the news or weather	95% C	91% C	79%	89%
Shop, search for products and services	89% C	86% C	61%	81%
Research or study a topic of interest	95% B C	88% C	65%	84%
Share opinions, post to a blog, review a product or service	27%	28%	24%	27%
Attend an online class or training	19% C	16% C	4%	14%
Work from home	47% B C	31% C	15%	32%
Banking online (paying bills, investing, etc.)	82% B C	70% C	47%	68%
Find info on community resources and events	64% C	61% C	44%	57%
If you have a question, use Internet to find the answer	94% B C	83% C	64%	82%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	28% C	29% C	18%	25%
Look up health and medical information	74% B C	63%	54%	65%
Communicate with government (seek services, get a license, discuss a problem)	17%	22% C	11%	17%
Sell goods and services online, advertise	9% C	13% C	3%	9%
Find directions or look up a map	88% B C	77% C	52%	74%

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Table 16: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Using a computer laptop/desktop	99% B C	95% C	86%	94%
Using smartphone or tablet computer	96% B C	89% C	77%	89%
Accessing the Internet	100% B C	95% C	88%	95%
Using email	100% B C	96% C	92%	96%
Locating information online (bus schedules, weather, news, etc.)	98% B C	93% C	85%	93%
Using social networking sites (Facebook, Twitter, etc.)	81% C	77% C	63%	76%

Comparisons by Household Composition

Table 17: Question 1

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
How do you rate your community as a place to live?	85%	93% A	90%
How do you rate your community as a place to retire?	61%	66%	65%

Table 18: Question 2

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
Opportunities to volunteer	85%	87%	86%
Employment opportunities	24%	37% A	34%
Opportunities to enroll in skill-building or personal enrichment classes	69%	69%	69%
Recreation opportunities (including games, arts and library services, etc.)	83%	84%	83%
Fitness opportunities (including exercise classes and paths or trails, etc.)	88%	88%	88%
Opportunities to attend social events or activities	70%	76%	74%
Opportunities to attend religious or spiritual activities	83%	83%	83%
Opportunities to attend or participate in meetings about local government or community matters	66%	72%	70%
Availability of affordable quality housing	9%	8%	9%
Variety of housing options	16%	24% A	22%
Availability of long-term care options	33%	35%	34%
Availability of daytime care options for older adults	35%	27%	31%
Availability of information about resources for older adults	63%	56%	59%
Availability of financial and legal planning services	49%	48%	49%
Availability of affordable quality physical health care	56%	48%	51%
Availability of affordable quality mental health care	45%	37%	40%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	65%	61%	63%
Availability of affordable quality food	64%	64%	64%
Sense of community	59%	62%	60%
Openness and acceptance of the community towards older residents of diverse backgrounds	56%	57%	57%
Ease of travel by public transportation (bus, rail, subway) in your community	43%	39%	40%
Ease of walking in your community	71%	71%	71%
Ease of getting to the places you usually have to visit	76%	74%	75%
Overall feeling of safety in your community	84%	84%	83%
Valuing older residents in your community	53%	57%	55%
Neighborliness of your community	60%	61%	61%
Cost of living in your community	21% B	14%	17%
Availability of services at the senior center	77%	74%	75%
Quality of senior nutrition programs	64%	55%	57%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	37%	34%	36%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	30%	32%	33%

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Table 19: Question 3

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	59%	65%	63%

Table 20: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Services and activities available to older adults	66% B	57%	61%
Long term care options (i.e. nursing homes, home care)	41%	43%	42%
Information on planning for the future	48%	55%	53%

Table 21: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
How do you rate your overall physical health?	77%	88% A	83%
How do you rate your overall mental health/emotional wellbeing?	91%	91%	90%
How do you rate your overall quality of life?	84%	92% A	88%

Table 22: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Having housing to suit your needs	25% B	15%	19%
Your physical health	52%	54%	54%
Performing regular activities, including walking, eating and preparing meals	29% B	16%	20%
Having enough food to eat	15% B	4%	8%
Doing heavy or intense housework	51% B	41%	45%
Having safe and affordable transportation available	18%	17%	18%
No longer being able to drive	12% B	5%	7%
Feeling depressed	36%	33%	34%
Experiencing confusion or forgetfulness	37% B	29%	32%
Maintaining your home	37%	34%	36%
Maintaining your yard	39%	37%	38%
Finding productive or meaningful activities to do	26%	26%	26%

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Percent of respondents who reported at least a "minor" problem with the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Having friends or family you can rely on	30%	28%	29%
Falling or injuring yourself in your home	23%	15%	18%
	B		
Finding affordable health insurance	36%	43%	40%
Getting the health care you need	27%	30%	29%
Affording the medications you need	29%	24%	26%
Figuring out which medications to take and when	9%	8%	8%
Getting the oral health care you need	26%	22%	24%
Having tooth or mouth problems	40%	33%	35%
Getting the vision care you need	19%	18%	18%
Having enough money to meet daily expenses	37%	24%	29%
	B		
Having enough money to pay your property taxes	24%	22%	23%
Staying physically fit	49%	43%	45%
Maintaining a healthy diet	33%	34%	35%
Having interesting recreational or cultural activities to attend	36%	31%	34%
Having interesting social events or activities to attend	41%	37%	39%
Feeling bored	38%	30%	33%
Feeling like your voice is heard in the community	54%	57%	56%
Finding meaningful volunteer work	18%	23%	22%
Feeling physically burdened by providing care for another person	10%	19%	17%
		A	
Feeling emotionally burdened by providing care for another person	11%	27%	22%
		A	
Feeling financially burdened by providing care for another person	8%	18%	15%
		A	
Feeling overwhelmed and/or exhausted when caring for another person	13%	28%	23%
		A	
Dealing with legal issues	30%	28%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	36%	46%	43%
		A	
Finding work in retirement	26%	23%	25%
Building skills for paid or unpaid work	27%	20%	23%
Not knowing what services are available to older adults in your community	57%	46%	50%
	B		
Feeling lonely or isolated	38%	27%	31%
	B		
Dealing with the loss of a close family member or friend	42%	26%	31%
	B		
Being a victim of crime	14%	10%	11%
Being a victim of fraud or a scam	15%	11%	13%
Being physically or emotionally abused	6%	5%	5%
Dealing with financial planning issues	43%	29%	34%
	B		
Being treated unfairly or discriminated against because of your age	34%	22%	26%
	B		

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Table 23: Question 7

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 day... As a patient in a hospital	28% B	19%	22%
In a nursing home or in-patient rehabilitation facility	3%	2%	3%

Table 24: Question 8

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who had at least 1 fall in the past 12 months	31% B	23%	26%

Table 25: Question 9

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	79% B	68%	72%

Table 26: Question 10

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	83% B	73%	76%

Table 27: Question 11

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	37% B	26%	30%
Used a recreation center in your community	38%	45%	42%
Used a public library in your community	68% B	54%	58%
Used bus, rail, subway or other public transportation instead of driving	34%	35%	34%
Visited a neighborhood park	77%	82%	80%
Attended a local public meeting	39%	42%	40%
Watched (online or on television) a local public meeting	16%	21%	19%

CASOA™ Subgroup Comparisons

Table 28: Question 12

Percent of respondents who provided at least 1 hour of care to...	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
One or more individuals age 60 or older	19%	28% A	25%
One or more individuals age 18 to 59	10%	22% A	18%
One or more individuals under age 18	18%	22%	20%

Table 29: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	44% B	35%	38%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	4%	10% A	8%
Communicating/ visiting with friends and/or family	93%	96%	95%
Participating in religious or spiritual activities with others	41%	39%	40%
Participating in a recreation program or group activity	50%	55%	53%
Providing help to friends or relatives	79%	83%	81%
Volunteering your time to some group/activity in your community	40%	48% A	45%

Table 30: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	48%	48%	48%
Participate in moderate or vigorous physical activity	63%	62%	62%
Receive assistance from someone almost every day	23%	21%	22%
Vote in local elections	92%	94%	92%

CASOA™ Subgroup Comparisons

Table 31: Question 15

Percent of respondents who do each of the following at least monthly	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Use email, texting or video to communicate	82%	94%	90%
Use social media (Facebook, Twitter, LinkedIn)	40%	53%	49%
Get the news or weather	81%	93%	89%
Shop, search for products and services	70%	87%	81%
Research or study a topic of interest	74%	90%	84%
Share opinions, post to a blog, review a product or service	20%	30%	27%
Attend an online class or training	11%	16%	14%
Work from home	21%	38%	32%
Banking online (paying bills, investing, etc.)	53%	76%	68%
Find info on community resources and events	56%	58%	57%
If you have a question, use Internet to find the answer	68%	90%	82%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	19%	29%	25%
Look up health and medical information	50%	71%	65%
Communicate with government (seek services, get a license, discuss a problem)	14%	19%	17%
Sell goods and services online, advertise	6%	10%	9%
Find directions or look up a map	57%	83%	74%

Table 32: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Using a computer laptop/desktop	94%	96%	94%
Using smartphone or tablet computer	82%	92%	89%
Accessing the Internet	93%	96%	95%
Using email	93%	98%	96%
Locating information online (bus schedules, weather, news, etc.)	87%	96%	93%
Using social networking sites (Facebook, Twitter, etc.)	70%	78%	76%

Comparisons by Ethnicity

Table 33: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
How do you rate your community as a place to live?	88%	90%	90%
How do you rate your community as a place to retire?	45%	65%	65%
		A	

Table 34: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Opportunities to volunteer	74%	87%	86%
Employment opportunities	34%	34%	34%
Opportunities to enroll in skill-building or personal enrichment classes	60%	70%	69%
Recreation opportunities (including games, arts and library services, etc.)	87%	84%	83%
Fitness opportunities (including exercise classes and paths or trails, etc.)	73%	88%	88%
		A	
Opportunities to attend social events or activities	43%	76%	74%
		A	
Opportunities to attend religious or spiritual activities	92%	82%	83%
Opportunities to attend or participate in meetings about local government or community matters	48%	71%	70%
		A	
Availability of affordable quality housing	4%	9%	9%
Variety of housing options	20%	22%	22%
Availability of long-term care options	42%	34%	34%
Availability of daytime care options for older adults	40%	30%	31%
Availability of information about resources for older adults	60%	58%	59%
Availability of financial and legal planning services	42%	49%	49%
Availability of affordable quality physical health care	31%	52%	51%
		A	
Availability of affordable quality mental health care	39%	40%	40%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	58%	63%	63%
Availability of affordable quality food	67%	64%	64%
Sense of community	34%	61%	60%
		A	
Openness and acceptance of the community towards older residents of diverse backgrounds	55%	57%	57%
Ease of travel by public transportation (bus, rail, subway) in your community	43%	40%	40%
Ease of walking in your community	57%	72%	71%
Ease of getting to the places you usually have to visit	87%	74%	75%
Overall feeling of safety in your community	91%	83%	83%
Valuing older residents in your community	46%	56%	55%
Neighborliness of your community	65%	60%	61%
Cost of living in your community	27%	16%	17%
Availability of services at the senior center	83%	74%	75%
Quality of senior nutrition programs	62%	57%	57%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	50%	35%	36%

CASOA™ Subgroup Comparisons

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	36%	32%	33%

Table 35: Question 3

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	42%	64%	63%
		A	

Table 36: Question 4

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	56%	61%	61%
Long term care options (i.e. nursing homes, home care)	34%	43%	42%
Information on planning for the future	32%	54%	53%
		A	

Table 37: Question 5

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	84%	83%	83%
How do you rate your overall mental health/emotional wellbeing?	90%	91%	90%
How do you rate your overall quality of life?	78%	89%	88%
		A	

Table 38: Question 6

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	32%	18%	19%
	B		
Your physical health	45%	55%	54%
Performing regular activities, including walking, eating and preparing meals	29%	20%	20%
Having enough food to eat	25%	7%	8%
	B		
Doing heavy or intense housework	42%	45%	45%
Having safe and affordable transportation available	1%	19%	18%
		A	
No longer being able to drive	0%	8%	7%
Feeling depressed	39%	34%	34%
Experiencing confusion or forgetfulness	25%	33%	32%
Maintaining your home	31%	36%	36%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Maintaining your yard	16%	39% A	38%
Finding productive or meaningful activities to do	20%	26%	26%
Having friends or family you can rely on	30%	28%	29%
Falling or injuring yourself in your home	1%	19% A	18%
Finding affordable health insurance	42%	41%	40%
Getting the health care you need	31%	29%	29%
Affording the medications you need	28%	25%	26%
Figuring out which medications to take and when	1%	9%	8%
Getting the oral health care you need	19%	24%	24%
Having tooth or mouth problems	42%	34%	35%
Getting the vision care you need	22%	18%	18%
Having enough money to meet daily expenses	33%	29%	29%
Having enough money to pay your property taxes	12%	24%	23%
Staying physically fit	45%	45%	45%
Maintaining a healthy diet	34%	35%	35%
Having interesting recreational or cultural activities to attend	33%	33%	34%
Having interesting social events or activities to attend	35%	38%	39%
Feeling bored	38%	33%	33%
Feeling like your voice is heard in the community	57%	56%	56%
Finding meaningful volunteer work	12%	22%	22%
Feeling physically burdened by providing care for another person	12%	17%	17%
Feeling emotionally burdened by providing care for another person	16%	22%	22%
Feeling financially burdened by providing care for another person	19%	15%	15%
Feeling overwhelmed and/or exhausted when caring for another person	21%	23%	23%
Dealing with legal issues	19%	29%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	38%	43%	43%
Finding work in retirement	28%	25%	25%
Building skills for paid or unpaid work	27%	23%	23%
Not knowing what services are available to older adults in your community	54%	50%	50%
Feeling lonely or isolated	25%	32%	31%
Dealing with the loss of a close family member or friend	45%	30%	31%
Being a victim of crime	4%	12%	11%
Being a victim of fraud or a scam	8%	13%	13%
Being physically or emotionally abused	1%	5%	5%
Dealing with financial planning issues	39%	34%	34%
Being treated unfairly or discriminated against because of your age	36%	25%	26%

CASOA™ Subgroup Comparisons

Table 39: Question 7

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 day... As a patient in a hospital	2%	24% A	22%
In a nursing home or in-patient rehabilitation facility	0%	3%	3%

Table 40: Question 8

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who had at least 1 fall in the past 12 months	8%	27% A	26%

Table 41: Question 9

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	69%	72%	72%

Table 42: Question 10

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	50%	78% A	76%

Table 43: Question 11

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	31%	30%	30%
Used a recreation center in your community	25%	44% A	42%
Used a public library in your community	48%	59%	58%
Used bus, rail, subway or other public transportation instead of driving	11%	36% A	34%
Visited a neighborhood park	82%	80%	80%
Attended a local public meeting	30%	40%	40%
Watched (online or on television) a local public meeting	49% B	18%	19%

CASOA™ Subgroup Comparisons

Table 44: Question 12

Percent of respondents who provided at least 1 hour of care to...	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
One or more individuals age 60 or older	14%	26%	25%
One or more individuals age 18 to 59	19%	18%	18%
One or more individuals under age 18	10%	21%	20%

Table 45: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	17%	40% A	38%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	10%	8%	8%
Communicating/ visiting with friends and/or family	83%	96% A	95%
Participating in religious or spiritual activities with others	41%	40%	40%
Participating in a recreation program or group activity	25%	55% A	53%
Providing help to friends or relatives	64%	82% A	81%
Volunteering your time to some group/activity in your community	12%	47% A	45%

Table 46: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	34%	49%	48%
Participate in moderate or vigorous physical activity	66%	62%	62%
Receive assistance from someone almost every day	5%	23% A	22%
Vote in local elections	85%	93%	92%

CASOA™ Subgroup Comparisons

Table 47: Question 15

Percent of respondents who do each of the following at least monthly	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Use email, texting or video to communicate	82%	90%	90%
Use social media (Facebook, Twitter, LinkedIn)	21%	51% A	49%
Get the news or weather	81%	89%	89%
Shop, search for products and services	52%	82% A	81%
Research or study a topic of interest	76%	85%	84%
Share opinions, post to a blog, review a product or service	18%	28%	27%
Attend an online class or training	24%	13%	14%
Work from home	8%	34% A	32%
Banking online (paying bills, investing, etc.)	54%	69%	68%
Find info on community resources and events	64%	57%	57%
If you have a question, use Internet to find the answer	73%	82%	82%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	8%	27% A	25%
Look up health and medical information	28%	67% A	65%
Communicate with government (seek services, get a license, discuss a problem)	13%	18%	17%
Sell goods and services online, advertise	5%	9%	9%
Find directions or look up a map	67%	74%	74%

Table 48: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Using a computer laptop/desktop	95%	94%	94%
Using smartphone or tablet computer	95%	89%	89%
Accessing the Internet	95%	95%	95%
Using email	100%	96%	96%
Locating information online (bus schedules, weather, news, etc.)	95%	93%	93%
Using social networking sites (Facebook, Twitter, etc.)	47%	77% A	76%

Comparisons by Income Status

Table 49: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
How do you rate your community as a place to live?	92% B	81%	90%
How do you rate your community as a place to retire?	66% B	55%	65%

Table 50: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Opportunities to volunteer	87%	81%	86%
Employment opportunities	36% B	22%	34%
Opportunities to enroll in skill-building or personal enrichment classes	70%	62%	69%
Recreation opportunities (including games, arts and library services, etc.)	85% B	77%	83%
Fitness opportunities (including exercise classes and paths or trails, etc.)	88%	88%	88%
Opportunities to attend social events or activities	73%	79%	74%
Opportunities to attend religious or spiritual activities	83%	84%	83%
Opportunities to attend or participate in meetings about local government or community matters	70%	70%	70%
Availability of affordable quality housing	9%	8%	9%
Variety of housing options	22%	16%	22%
Availability of long-term care options	34%	34%	34%
Availability of daytime care options for older adults	30%	26%	31%
Availability of information about resources for older adults	57%	65%	59%
Availability of financial and legal planning services	50%	41%	49%
Availability of affordable quality physical health care	50%	53%	51%
Availability of affordable quality mental health care	41%	33%	40%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	64% B	53%	63%
Availability of affordable quality food	67% B	50%	64%
Sense of community	61%	57%	60%
Openness and acceptance of the community towards older residents of diverse backgrounds	58%	51%	57%
Ease of travel by public transportation (bus, rail, subway) in your community	41%	39%	40%
Ease of walking in your community	73%	64%	71%
Ease of getting to the places you usually have to visit	77% B	66%	75%
Overall feeling of safety in your community	84%	81%	83%
Valuing older residents in your community	57% B	46%	55%
Neighborliness of your community	62% B	51%	61%
Cost of living in your community	17%	14%	17%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Availability of services at the senior center	75%	73%	75%
Quality of senior nutrition programs	59%	53%	57%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	38% B	20%	36%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	34% B	17%	33%

Table 51: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	64%	56%	63%

Table 52: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Services and activities available to older adults	59%	67%	61%
Long term care options (i.e. nursing homes, home care)	44%	37%	42%
Information on planning for the future	54%	44%	53%

Table 53: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
How do you rate your overall physical health?	87% B	67%	83%
How do you rate your overall mental health/emotional wellbeing?	91%	88%	90%
How do you rate your overall quality of life?	90% B	82%	88%

Table 54: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Having housing to suit your needs	16%	29% A	19%
Your physical health	52%	60%	54%
Performing regular activities, including walking, eating and preparing meals	18%	32% A	20%
Having enough food to eat	5%	21% A	8%
Doing heavy or intense housework	40%	61% A	45%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Having safe and affordable transportation available	15%	30% A	18%
No longer being able to drive	4%	20% A	7%
Feeling depressed	31%	50% A	34%
Experiencing confusion or forgetfulness	28%	53% A	32%
Maintaining your home	32%	49% A	36%
Maintaining your yard	36%	43%	38%
Finding productive or meaningful activities to do	25%	28%	26%
Having friends or family you can rely on	27%	33%	29%
Falling or injuring yourself in your home	14%	34% A	18%
Finding affordable health insurance	40%	44%	40%
Getting the health care you need	27%	40% A	29%
Affording the medications you need	22%	39% A	26%
Figuring out which medications to take and when	8%	12%	8%
Getting the oral health care you need	20%	39% A	24%
Having tooth or mouth problems	30%	59% A	35%
Getting the vision care you need	16%	31% A	18%
Having enough money to meet daily expenses	22%	60% A	29%
Having enough money to pay your property taxes	21%	33% A	23%
Staying physically fit	42%	60% A	45%
Maintaining a healthy diet	32%	45% A	35%
Having interesting recreational or cultural activities to attend	33%	34%	34%
Having interesting social events or activities to attend	38%	40%	39%
Feeling bored	31%	43% A	33%
Feeling like your voice is heard in the community	56%	58%	56%
Finding meaningful volunteer work	21%	20%	22%
Feeling physically burdened by providing care for another person	16%	18%	17%
Feeling emotionally burdened by providing care for another person	23%	17%	22%
Feeling financially burdened by providing care for another person	15%	17%	15%
Feeling overwhelmed and/or exhausted when caring for another person	23%	24%	23%
Dealing with legal issues	26%	41% A	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	42%	49%	43%
Finding work in retirement	22%	35% A	25%
Building skills for paid or unpaid work	19%	34% A	23%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Not knowing what services are available to older adults in your community	47%	62% A	50%
Feeling lonely or isolated	30%	36%	31%
Dealing with the loss of a close family member or friend	30%	37%	31%
Being a victim of crime	8%	25% A	11%
Being a victim of fraud or a scam	13%	12%	13%
Being physically or emotionally abused	5%	6%	5%
Dealing with financial planning issues	30%	50% A	34%
Being treated unfairly or discriminated against because of your age	22%	41% A	26%

Table 55: Question 7

Percent of respondents who spent at least 1 day...	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
As a patient in a hospital	18%	39% A	22%
In a nursing home or in-patient rehabilitation facility	3%	1%	3%

Table 56: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	23%	40% A	26%

Table 57: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	71%	74%	72%

Table 58: Question 10

Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	74%	88% A	76%

CASOA™ Subgroup Comparisons

Table 59: Question 11

Percent of respondents who participated in or did the following at least once:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Used a senior center in your community	28%	41% A	30%
Used a recreation center in your community	43%	42%	42%
Used a public library in your community	56%	73% A	58%
Used bus, rail, subway or other public transportation instead of driving	37% B	26%	34%
Visited a neighborhood park	80%	82%	80%
Attended a local public meeting	42%	34%	40%
Watched (online or on television) a local public meeting	21% B	12%	19%

Table 60: Question 12

Percent of respondents who provided at least 1 hour of care to...	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
One or more individuals age 60 or older	25%	22%	25%
One or more individuals age 18 to 59	15%	33% A	18%
One or more individuals under age 18	18%	32% A	20%

Table 61: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	37%	40%	38%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	9% B	3%	8%
Communicating/ visiting with friends and/or family	96% B	91%	95%
Participating in religious or spiritual activities with others	39%	43%	40%
Participating in a recreation program or group activity	54%	47%	53%
Providing help to friends or relatives	81%	84%	81%
Volunteering your time to some group/activity in your community	47% B	36%	45%

Table 62: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	49%	43%	48%
Participate in moderate or vigorous physical activity	65% B	50%	62%
Receive assistance from someone almost every day	20%	29% A	22%
Vote in local elections	95% B	84%	92%

Table 63: Question 15

Percent of respondents who do each of the following at least monthly	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Use email, texting or video to communicate	94% B	71%	90%
Use social media (Facebook, Twitter, LinkedIn)	50%	42%	49%
Get the news or weather	91% B	78%	89%
Shop, search for products and services	84% B	67%	81%
Research or study a topic of interest	87% B	72%	84%
Share opinions, post to a blog, review a product or service	29% B	19%	27%
Attend an online class or training	15%	10%	14%
Work from home	36% B	17%	32%
Banking online (paying bills, investing, etc.)	73% B	49%	68%
Find info on community resources and events	59%	52%	57%
If you have a question, use Internet to find the answer	87% B	65%	82%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	28% B	18%	25%
Look up health and medical information	66% B	55%	65%
Communicate with government (seek services, get a license, discuss a problem)	18%	15%	17%
Sell goods and services online, advertise	9%	7%	9%
Find directions or look up a map	78% B	58%	74%

Table 64: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Using a computer laptop/desktop	96% B	89%	94%
Using smartphone or tablet computer	92% B	74%	89%
Accessing the Internet	96% B	89%	95%
Using email	98% B	86%	96%
Locating information online (bus schedules, weather, news, etc.)	95% B	83%	93%
Using social networking sites (Facebook, Twitter, etc.)	78% B	64%	76%

Comparisons by Respondent Gender

Table 65: Question 1

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
How do you rate your community as a place to live?	92%	88%	90%
How do you rate your community as a place to retire?	69%	60%	65%
	B		

Table 66: Question 2

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
Opportunities to volunteer	87%	85%	86%
Employment opportunities	36%	32%	34%
Opportunities to enroll in skill-building or personal enrichment classes	77%	60%	69%
	B		
Recreation opportunities (including games, arts and library services, etc.)	85%	82%	83%
Fitness opportunities (including exercise classes and paths or trails, etc.)	88%	86%	88%
Opportunities to attend social events or activities	77%	69%	74%
	B		
Opportunities to attend religious or spiritual activities	87%	77%	83%
	B		
Opportunities to attend or participate in meetings about local government or community matters	76%	62%	70%
	B		
Availability of affordable quality housing	10%	8%	9%
Variety of housing options	20%	23%	22%
Availability of long-term care options	34%	34%	34%
Availability of daytime care options for older adults	32%	30%	31%
Availability of information about resources for older adults	59%	58%	59%
Availability of financial and legal planning services	50%	47%	49%
Availability of affordable quality physical health care	53%	48%	51%
Availability of affordable quality mental health care	39%	40%	40%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	67%	58%	63%
	B		
Availability of affordable quality food	64%	64%	64%
Sense of community	65%	54%	60%
	B		
Openness and acceptance of the community towards older residents of diverse backgrounds	57%	55%	57%
Ease of travel by public transportation (bus, rail, subway) in your community	43%	37%	40%
Ease of walking in your community	74%	67%	71%
	B		
Ease of getting to the places you usually have to visit	76%	73%	75%
Overall feeling of safety in your community	84%	83%	83%
Valuing older residents in your community	57%	54%	55%
Neighborliness of your community	60%	61%	61%
Cost of living in your community	19%	14%	17%
Availability of services at the senior center	77%	71%	75%
Quality of senior nutrition programs	62%	49%	57%
	B		
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	43%	26%	36%
	B		

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	37%	26%	33%

Table 67: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
	64%	61%	63%

Table 68: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Services and activities available to older adults	66% B	54%	61%
Long term care options (i.e. nursing homes, home care)	49% B	36%	42%
Information on planning for the future	58% B	47%	53%

Table 69: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
How do you rate your overall physical health?	82%	85%	83%
How do you rate your overall mental health/emotional wellbeing?	90%	92%	90%
How do you rate your overall quality of life?	89%	87%	88%

Table 70: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Having housing to suit your needs	19%	17%	19%
Your physical health	53%	55%	54%
Performing regular activities, including walking, eating and preparing meals	18%	22%	20%
Having enough food to eat	8%	8%	8%
Doing heavy or intense housework	53% B	36%	45%
Having safe and affordable transportation available	15%	22% A	18%
No longer being able to drive	9%	6%	7%
Feeling depressed	33%	36%	34%
Experiencing confusion or forgetfulness	31%	34%	32%
Maintaining your home	37%	33%	36%
Maintaining your yard	40%	35%	38%
Finding productive or meaningful activities to do	24%	27%	26%
Having friends or family you can rely on	24%	35% A	29%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Sex		AAA overall
	Female (A)	Male (B)	(A)
Falling or injuring yourself in your home	21% B	13%	18%
Finding affordable health insurance	42%	39%	40%
Getting the health care you need	28%	30%	29%
Affording the medications you need	29% B	22%	26%
Figuring out which medications to take and when	6%	11% A	8%
Getting the oral health care you need	22%	26%	24%
Having tooth or mouth problems	35%	35%	35%
Getting the vision care you need	17%	19%	18%
Having enough money to meet daily expenses	30%	29%	29%
Having enough money to pay your property taxes	25%	22%	23%
Staying physically fit	49% B	41%	45%
Maintaining a healthy diet	32%	38%	35%
Having interesting recreational or cultural activities to attend	29%	37% A	34%
Having interesting social events or activities to attend	32%	45% A	39%
Feeling bored	29%	38% A	33%
Feeling like your voice is heard in the community	53%	59%	56%
Finding meaningful volunteer work	19%	26%	22%
Feeling physically burdened by providing care for another person	18%	16%	17%
Feeling emotionally burdened by providing care for another person	24%	21%	22%
Feeling financially burdened by providing care for another person	15%	16%	15%
Feeling overwhelmed and/or exhausted when caring for another person	26%	20%	23%
Dealing with legal issues	30%	28%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	45%	41%	43%
Finding work in retirement	23%	28%	25%
Building skills for paid or unpaid work	24%	22%	23%
Not knowing what services are available to older adults in your community	46%	54%	50%
Feeling lonely or isolated	30%	34%	31%
Dealing with the loss of a close family member or friend	35% B	26%	31%
Being a victim of crime	13%	10%	11%
Being a victim of fraud or a scam	14%	12%	13%
Being physically or emotionally abused	6%	4%	5%
Dealing with financial planning issues	35%	32%	34%
Being treated unfairly or discriminated against because of your age	30% B	21%	26%

CASOA™ Subgroup Comparisons

Table 71: Question 7

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 day...			
As a patient in a hospital	22%	23%	22%
In a nursing home or in-patient rehabilitation facility	2%	3%	3%

Table 72: Question 8

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who had at least 1 fall in the past 12 months	30% B	21%	26%

Table 73: Question 9

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	76% B	66%	72%

Table 74: Question 10

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	81% B	70%	76%

Table 75: Question 11

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	33% B	26%	30%
Used a recreation center in your community	44%	40%	42%
Used a public library in your community	66% B	49%	58%
Used bus, rail, subway or other public transportation instead of driving	31%	39% A	34%
Visited a neighborhood park	80%	81%	80%
Attended a local public meeting	39%	41%	40%
Watched (online or on television) a local public meeting	17%	22%	19%

CASOA™ Subgroup Comparisons

Table 76: Question 12

Percent of respondents who provided at least 1 hour of care to...	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
One or more individuals age 60 or older	29% B	22%	25%
One or more individuals age 18 to 59	21% B	14%	18%
One or more individuals under age 18	25% B	16%	20%

Table 77: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	44% B	32%	38%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	7%	10%	8%
Communicating/ visiting with friends and/or family	97% B	93%	95%
Participating in religious or spiritual activities with others	46% B	33%	40%
Participating in a recreation program or group activity	54%	52%	53%
Providing help to friends or relatives	83%	79%	81%
Volunteering your time to some group/activity in your community	44%	46%	45%

Table 78: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	52% B	43%	48%
Participate in moderate or vigorous physical activity	57%	68% A	62%
Receive assistance from someone almost every day	24%	19%	22%
Vote in local elections	90%	95% A	92%

CASOA™ Subgroup Comparisons

Table 79: Question 15

Percent of respondents who do each of the following at least monthly	Sex		AAA overall
	Female (A)	Male (B)	(A)
Use email, texting or video to communicate	87%	93% A	90%
Use social media (Facebook, Twitter, LinkedIn)	53%	46%	49%
Get the news or weather	87%	91%	89%
Shop, search for products and services	81%	81%	81%
Research or study a topic of interest	81%	89% A	84%
Share opinions, post to a blog, review a product or service	25%	28%	27%
Attend an online class or training	12%	16%	14%
Work from home	30%	34%	32%
Banking online (paying bills, investing, etc.)	63%	74% A	68%
Find info on community resources and events	61%	54%	57%
If you have a question, use Internet to the find the answer	78%	87% A	82%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	25%	26%	25%
Look up health and medical information	62%	67%	65%
Communicate with government (seek services, get a license, discuss a problem)	15%	20%	17%
Sell goods and services online, advertise	8%	10%	9%
Find directions or look up a map	71%	77%	74%

Table 80: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Sex		AAA overall
	Female (A)	Male (B)	(A)
Using a computer laptop/desktop	94%	95%	94%
Using smartphone or tablet computer	88%	89%	89%
Accessing the Internet	94%	96%	95%
Using email	95%	98% A	96%
Locating information online (bus schedules, weather, news, etc.)	90%	96% A	93%
Using social networking sites (Facebook, Twitter, etc.)	76%	76%	76%

Comparisons by Geographic Area

Table 81: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
How do you rate your community as a place to live?	91% F	87%	85%	97% B C F	92%	79%	95% C F	91%
How do you rate your community as a place to retire?	70% C F	62% F	53%	73% C F	61%	40%	75% C F	65%

Table 82: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Opportunities to volunteer	92% C E F	90% F	81%	92% C E F	78%	70%	85%	87%
Employment opportunities	41% G	44% G	39% G	30%	27%	42%	19%	35%
Opportunities to enroll in skill-building or personal enrichment classes	84% B D E F G	65% G	73% G	68% G	65%	59%	47%	69%
Recreation opportunities (including games, arts and library services, etc.)	88% F G	88% F G	85% F G	92% E F G	77%	69%	73%	85%
Fitness opportunities (including exercise classes and paths or trails, etc.)	93% E F G	90% E F G	89% F G	94% E F G	77%	73%	78%	88%
Opportunities to attend social events or activities	84% B C F	64%	68% F	78% B F	68%	46%	75% F	73%
Opportunities to attend religious or spiritual activities	90% C E	84%	77%	91% C E	72%	82%	79%	84%
Opportunities to attend or participate in meetings about local government or community matters	74% C	70%	60%	81% C	67%	88% C	71%	72%
Availability of affordable quality housing	11%	5%	8%	8%	9%	2%	11%	8%
Variety of housing options	21%	25%	26%	25%	19%	22%	15%	23%
Availability of long-term care options	37% G	37%	41% G	45% G	36%	21%	22%	36%
Availability of daytime care options for older adults	42% F G	40% F G	31%	43% F G	17%	6%	18%	34%
Availability of information about resources for older adults	69% B C D E	45%	52%	56%	45%	55%	60%	57%
Availability of financial and legal planning services	56% B	38%	49%	47%	49%	55%	44%	48%
Availability of affordable quality physical health care	60% B E G	46%	48%	63% B C E F G	41%	40%	43%	52%
Availability of affordable quality mental health care	41%	38%	43%	43%	34%	45%	36%	40%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	78% C F G	71% C F G	58%	76% C F G	61%	49%	47%	67%
Availability of affordable quality food	69%	62%	63%	68%	73%	56%	59%	65%
Sense of community	54% F	61% F	55% F	73% A C E F	54%	33%	73% A C F	61%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Openness and acceptance of the community towards older residents of diverse backgrounds	50%	57%	50%	69% A C	58%	56%	69% A C	58%
Ease of travel by public transportation (bus, rail, subway) in your community	58% B C E G	42% E	31%	54% C E G	11%	50% E	29%	43%
Ease of walking in your community	73% E	72%	70%	83% B C E G	56%	71%	68%	73%
Ease of getting to the places you usually have to visit	74% E	77% E	72%	85% A C E F	56%	60%	76% E	75%
Overall feeling of safety in your community	84% C	84% C	75%	94% A B C	86%	86%	90% C	85%
Valuing older residents in your community	54% C	60% C	41%	71% A C E F	48%	44%	71% A C E F	57%
Neighborliness of your community	61% C	58%	48%	63% C	70% C	72% C	74% A B C	61%
Cost of living in your community	13%	21% F	19% F	24% A F	18%	2%	17%	18%
Availability of services at the senior center	85% B F G	57%	80% B F G	84% B F G	70%	48%	63%	75%
Quality of senior nutrition programs	64% F	54% F	53% F	74% C F	59% F	0%	55% F	59%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	40%	42%	44%	56% E F G	17%	14%	26%	39%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	48% F G	45% F	29%	50% F G	19%	0%	25%	36%

Table 83: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
	68% E	64%	58%	76% C E G	46%	72%	59%	65%

Table 84: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Services and activities available to older adults	64%	62%	60%	67%	50%	48%	57%	61%
Long term care options (i.e. nursing homes, home care)	44%	38%	38%	49%	31%	34%	48%	42%
Information on planning for the future	55% F	51%	45%	58% C F	50%	35%	60% C F	53%

CASOA™ Subgroup Comparisons

Table 85: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
How do you rate your overall physical health?	86% C	85%	76%	84%	75%	90%	89% C	84%
How do you rate your overall mental health/emotional wellbeing?	93% F	93% F	91% F	88% F	92% F	71%	88% F	90%
How do you rate your overall quality of life?	95% C F	91% C F	79%	89% C F	90%	76%	93% C F	89%

Table 86: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Having housing to suit your needs	15%	19%	22%	26% A G	24%	52% A B C D E G	12%	21%
Your physical health	55%	49%	55%	55%	67%	70% B	49%	54%
Performing regular activities, including walking, eating and preparing meals	22%	27% D G	22%	17%	20%	42% A C D E G	12%	21%
Having enough food to eat	10% G	4%	11% G	5%	10%	30% A B C D E G	2%	8%
Doing heavy or intense housework	46%	44%	48%	42%	61% G	72% A B C D G	37%	46%
Having safe and affordable transportation available	18%	16%	19%	18%	38% A B C D G	28%	15%	19%
No longer being able to drive	12% C G	10%	4%	7%	11%	3%	4%	8%
Feeling depressed	32%	32%	42%	31%	33%	36%	29%	33%
Experiencing confusion or forgetfulness	30%	22%	40% B D E	22%	17%	37%	34%	29%
Maintaining your home	40%	32%	36%	32%	40%	44%	32%	35%
Maintaining your yard	42% D	39%	37%	27%	47% D	31%	38%	37%
Finding productive or meaningful activities to do	25%	24%	28%	24%	27%	53% A B C D E G	21%	26%
Having friends or family you can rely on	33% G	23%	32%	27%	37%	37%	20%	29%
Falling or injuring yourself in your home	20% B	7%	19% B	17%	14%	22%	18%	17%
Finding affordable health insurance	42%	42%	39%	32%	50%	43%	41%	40%
Getting the health care you need	31%	22%	31%	23%	48% B D G	33%	25%	28%
Affording the medications you need	21%	35% A D	30%	23%	39% A	18%	23%	26%
Figuring out which medications to take and when	10%	8%	7%	7%	11%	6%	8%	8%
Getting the oral health care you need	24% G	23% G	34% A B D G	18%	35% D G	28%	11%	23%
Having tooth or mouth problems	36% B D G	24%	50% A B D G	25%	43% B G	33%	19%	32%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Getting the vision care you need	16%	15%	27% A B D G	15%	22%	26%	11%	18%
Having enough money to meet daily expenses	25%	35%	35%	27%	28%	47% A D G	23%	30%
Having enough money to pay your property taxes	25%	29% D	23%	17%	27%	23%	20%	23%
Staying physically fit	46%	42%	51% G	45%	52%	70% A B D G	35%	46%
Maintaining a healthy diet	31%	29%	48% A B D G	30%	34%	63% A B D E G	22%	34%
Having interesting recreational or cultural activities to attend	34%	34%	36%	27%	45%	59% A B C D G	28%	34%
Having interesting social events or activities to attend	37%	35%	40%	31%	47%	65% A B C D G	40%	38%
Feeling bored	32%	32%	42% D G	26%	31%	61% A B D E G	25%	33%
Feeling like your voice is heard in the community	64% D G	59% D	55%	41%	73% D G	68% D	49%	56%
Finding meaningful volunteer work	17%	23%	28%	21%	47% A B C D F G	15%	21%	22%
Feeling physically burdened by providing care for another person	18%	9%	18%	25% B	11%	12%	15%	17%
Feeling emotionally burdened by providing care for another person	24% B	13%	24%	31% B E G	14%	19%	19%	22%
Feeling financially burdened by providing care for another person	14%	14%	19%	20%	11%	17%	12%	16%
Feeling overwhelmed and/or exhausted when caring for another person	25%	17%	28%	24%	12%	24%	17%	22%
Dealing with legal issues	32%	28%	29%	28%	33%	36%	24%	29%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	46%	39%	43%	43%	46%	53%	40%	43%
Finding work in retirement	26%	24%	22%	40% A B C G	35%	28%	22%	27%
Building skills for paid or unpaid work	24%	18%	23%	31% B	23%	47% A B C G	20%	24%
Not knowing what services are available to older adults in your community	53%	62% G	49%	49%	64% G	59%	42%	52%
Feeling lonely or isolated	33% B D	20%	38% B D	20%	28%	49% B D G	27%	29%
Dealing with the loss of a close family member or friend	27%	26%	35%	39% A B	25%	33%	29%	31%
Being a victim of crime	7%	5%	22% A B D E G	10%	3%	10%	5%	10%
Being a victim of fraud or a scam	15%	17%	11%	16%	6%	13%	10%	14%
Being physically or emotionally abused	7%	3%	5%	3%	7%	10%	5%	5%
Dealing with financial planning issues	42% G	39% G	35% G	32%	37%	40%	21%	35%
Being treated unfairly or discriminated against because of your age	24%	24%	31% G	31% G	31%	48% A B G	16%	27%

CASOA™ Subgroup Comparisons

Table 87: Question 7

Percent of respondents who spent at least 1 day...	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
As a patient in a hospital	24% B	13%	29% B D G	18%	25%	28%	15%	21%
In a nursing home or in-patient rehabilitation facility	3%	1%	3%	0%	5%	8% D	3%	2%

Table 88: Question 8

	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Percent of respondents who had at least 1 fall in the past 12 months	30% B	15%	25%	26%	28%	51% A B C D E G	23%	26%

Table 89: Question 9

	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	67%	69%	79% F	78%	70%	57%	69%	71%

Table 90: Question 10

	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	77% F	78% F	74%	84% E F	63%	55%	78% F	77%

Table 91: Question 11

Percent of respondents who participated in or did the following at least once:	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Used a senior center in your community	31% B	16%	33% B	38% B	39% B	34%	26%	30%
Used a recreation center in your community	52% C G	48% C G	35%	65% A B C G	59% C G	53% G	29%	48%
Used a public library in your community	62%	62%	55%	67%	58%	49%	55%	60%
Used bus, rail, subway or other public transportation instead of driving	54% B C E G	37% C E	15%	45% C E G	18%	48% C E	31% C	38%
Visited a neighborhood park	84% G	77%	82% G	87% G	91% G	88% G	69%	82%
Attended a local public meeting	49% B C F	32%	26%	44% C F	37%	19%	53% B C F	40%
Watched (online or on television) a local public meeting	21% G	22% G	23% G	20%	25%	11%	10%	20%

CASOA™ Subgroup Comparisons

Table 92: Question 12

Percent of respondents who provided at least 1 hour of care to...	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
One or more individuals age 60 or older	25%	18%	26%	40% A B C F G	30%	13%	23%	26%
One or more individuals age 18 to 59	17%	22% E	24% E G	17%	6%	9%	11%	18%
One or more individuals under age 18	22%	22%	19%	21%	19%	32%	18%	21%

Table 93: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Participating in a club (including book, dance, game and other social)	39%	40%	41%	41%	28%	27%	36%	38%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	6%	13% A	7%	7%	10%	7%	10%	8%
Communicating/ visiting with friends and/or family	98% C	99% C D	91%	94%	100% C	95%	95%	96%
Participating in religious or spiritual activities with others	42%	44%	45% G	47% F G	49%	25%	31%	42%
Participating in a recreation program or group activity	52%	44%	55%	63% B	45%	66% B	52%	54%
Providing help to friends or relatives	82%	85%	79%	85%	86%	74%	81%	82%
Volunteering your time to some group/activity in your community	48%	44%	36%	44%	50%	46%	56% C	45%

Table 94: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Eat at least 5 portions of fruits and vegetables a day	52% F	40%	45%	52% F	40%	31%	52%	47%
Participate in moderate or vigorous physical activity	66%	58%	56%	65%	72%	80% B C	62%	63%
Receive assistance from someone almost every day	23%	20%	25%	26%	16%	28%	17%	23%
Vote in local elections	95% C F	91%	88%	92% F	89%	81%	96% C F	92%

CASOA™ Subgroup Comparisons

Table 95: Question 15

Percent of respondents who do each of the following at least monthly	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	Overall
Use email, texting or video to communicate	91%	84%	87%	94% B	92%	87%	93%	90%
Use social media (Facebook, Twitter, LinkedIn)	48%	51%	50%	49%	61%	39%	48%	49%
Get the news or weather	90%	87%	87%	97% B C	92%	87%	90%	90%
Shop, search for products and services	80%	75%	76%	88% B C	85%	77%	88% B C	81%
Research or study a topic of interest	82%	80%	84%	94% A B C	89%	84%	86%	85%
Share opinions, post to a blog, review a product or service	32% C F	31%	21%	29%	25%	13%	28%	27%
Attend an online class or training	11%	18%	17%	17%	22%	12%	11%	15%
Work from home	38% C	28%	23%	32%	29%	40%	40% C	32%
Banking online (paying bills, investing, etc.)	71%	61%	66%	75% B	78%	77%	65%	69%
Work from home	38% C	28%	23%	32%	29%	40%	40% C	32%
Find info on community resources and events	61%	63% C	49%	69% C E	50%	54%	59%	60%
If you have a question, use Internet to the find the answer	85% C	81%	75%	94% A B C E G	79%	87%	83%	84%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	32% B C	21%	14%	33% B C	27%	17%	33% C	26%
Look up health and medical information	64%	61%	60%	69%	59%	69%	71%	65%
Communicate with government (seek services, get a license, discuss a problem)	19%	19%	17%	21%	18%	24%	14%	18%
Sell goods and services online, advertise	8%	11%	8%	13% F	4%	0%	10%	9%
Find directions or look up a map	75%	73%	68%	78%	85%	77%	77%	75%

Table 96: Question 16

Percent of respondents who feel "very or "somewhat" comfortable doing each of the following:	Boulder	Lafayette	Longmont	Louisville	Erie	Superior	Other	AAA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	Overall
Using a computer laptop/desktop	95%	91%	93%	97%	94%	100%	94%	95%
Using smartphone or tablet computer	89%	82%	89%	95% B	100% B G	100% B	87%	90%
Accessing the Internet	95%	92%	95%	98% B	97%	100%	94%	95%
Using email	98%	96%	96%	98%	97%	100%	95%	97%
Locating information online (bus schedules, weather, news, etc.)	97% C	94%	89%	96% C	97%	97%	91%	94%
Using social networking sites (Facebook, Twitter, etc.)	79%	73%	75%	78%	82%	86%	71%	76%